

Stopping Mail

You will have to contact some organisations directly to inform them of the death in order to stop receiving mail from them (such as the person's bank and utility bills.)

You can have the mail of the person who died redirected to you so that you can get a hold of any important post sent to them.

In order to stop getting advertisements and "junk mail" addressed to the person who died, you can sign up to the Bereavement Register.

Redirecting Mail

To have mail redirected, fill out the Special Circumstances application form. You can get a paper copy from your post office or to access the form online, type the following website address directly into the search bar on your internet browser.

www.tinyurl.com/mail-redirectation-form



- It can take up to 5 days to process the request
- Your Key Worker can submit the form for you, but you will have to provide them with the necessary documents

Documents Required

- The original Death Certificate (or an official replacement)
- Proof of the address that the mail will be redirected to (e.g. utility bill, bank statement)
- Proof of the name of the person who will be receiving the redirected mail (e.g. passport, credit/debit card, driving licence)

The cost of the service depends on how long you want to have the mail redirected for:

Length of Redirection	Cost
3 months	£33.99
6 months	£46.99
12 months	£66.99

You can check the most recent prices and overseas redirection options at

tinyurl.com/royalmail-redirection



Bereavement Register

- After registering, the person who has died is removed from mailing lists, stopping most advertising mail
- The mail should stop within 6 weeks
- The service is free
- Fill out this form to register. Type the following website address directly into the search bar on your internet browser.

tinyurl.com/bereavement-register-mail



- You can ask your Key Worker to help you with this task

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