

VSS Strategy at a glance 2021-2026

OUR VISION

People affected by crime – victims, witnesses and their families – are treated with dignity and respect and are at the heart of justice in Scotland.

OUR MISSION

All those affected by crime receive the high-quality support and care they need to move forward with their lives.

OUR PRINCIPLES

- 1 Engaging and compassionate
- 2 Inclusive and accessible
- 3 Person-centred
- 4 Adaptive, flexible and responsive
- 5 Collaborative
- 6 Knowledgeable and skilled

STRATEGIC PRIORITIES

EMPOWER

people affected by crime by providing high quality, outcome-focused support and care to **all** who need it.

BUILD

productive partnerships aimed at improving the experiences of those affected by crime.

SUSTAIN

our impact by **focusing all we do, in every area of our organisation**, on making a lasting difference for people affected by crime.

TRANSFORM

victims' and witnesses' experiences of the criminal justice system.